



ALERT

20 JULY 2018

Want to report a doorstep criminal



Beware of internet banking scams



We have received reports of fraudsters tricking people into giving them access to their internet banking.

The criminals pose as employees from broadband providers and claim that someone has hacked into their account, the user is then tricked into giving access to their computer and told to log into their internet banking.

So far, Police have identified 45 victims with a combined loss of £128,000.

A current trend is for victims to be sent an automated message stating that their router has been compromised. Please do not respond to this message but instead contact your broadband provider directly for advice.

Never allow a caller access to your computer. An internet provider will never ask for your bank details.

NEWSFLASH: [Ashford man loses £21,000 to internet banking scam.](#)

For more information on how to keep you and your family safe from scams, visit our [website](http://www.kent.gov.uk/social-care-and-health/care-and-support/staying-safe/scams/types-of-scam#). <http://www.kent.gov.uk/social-care-and-health/care-and-support/staying-safe/scams/types-of-scam#>