

MANSTON NEWS

APRIL 2018

The dog area remains closed due to the conditions of the grass. It remains monitored. The ground is being prepared to be seeded.

We are pleased to be able to advertise this event: which is being held at the museums in



Celebrating 100 Years of the RAF

Sunday 1st April 2018 - 10am to 4pm

RAF Manston Spitfire & Hurricane Memorial Museum
Manston Road, Ramsgate, Kent CT12 5DF



Manston . This is a very special event for the RAF in the UK.



MINSTER SURGERY

NEWSLETTER APRIL 2018

WELCOME BACK!

We are delighted to announce that Sandra Houghton will be returning to the Practice on Tuesday 3rd April. Sandra left the Practice to become Practice Manager at a surgery in Herne Bay and will now return as Assistant Practice Manager at Minster.

OUR NEW PROJECT

We have had several suggestions and recommendations put forward and all will be discussed with the Senior Partners and Practice Manager,

SPRING FAYRE

Our Annual Spring Fayre will take place on Saturday 12th May at "Old Schools" hall Minster as usual, and of course, as always - Free Entry! Tables remain at £8 for small and £12 for large and are selling fast, so please book early to avoid disappointment. We will be launching our raffle on 3rd April with many excellent prizes so please check our notice board for more information.

MISSED APPOINTMENTS - THANK YOU VERY MUCH!

Despite a slight increase in GP figures, they remain encouraging.

36 PATIENTS DID NOT ATTEND THEIR DOCTOR,S APPOINTMENT !

47 PATIENTS DID NOT ATTEND THEIR NURSES APPOINTMENT !

But that's STILL 83 WASTED APPOINTMENTS and TIME

So Please remember -DON'T NEED IT? CANCEL IT! By Phone, By Text, On Line .

SURGERY CLOSURE DAYS

Please note that the surgery will close at 12.00 Mid-day on the following days for the purpose of staff training:

Thursday 26th April; Wednesday 23rd May;Thursday 28th June

BANK HOLIDAYS

The surgery will be closed all day on:

Good Friday 31 March and Easter Monday 2nd April

Monday 7th May and Monday 28th May

Please ensure you have sufficient medication to last you during these periods, and of course, please don't forget to include all the family who may need medication and also check when their "Medication Review" is due. Should you need to see a Doctor when the surgery is closed, please call the "NHS 111 Service" via the normal surgery number 821333 where you will be transferred automatically, or you can call direct on "111", to receive "non urgent" confidential health advice and information for all the family, available 24 hours a day and 7 days a week

For Urgent/Life threatening issues, dial "999" as normal.

PATIENT LIAISON GROUP MEETING

If you have any issues you would like to raise at our meeting in April, or require further information on any of the above, then please contact

KEN SELF on Thanet 821200 or JEANNE LAWRENCE on Thanet 821049

NEW FOR MANSTON



Pop-Up Café Manston

Venue: The Park

Tuesday 17th April

Tuesday 15th May

Tuesday 12th June

Tuesday 10th July

10.30 – 12.30 pm

Come and get together with old friends and new. Have a cuppa and a delicious slice of cake. We'll have all sorts of local information available or you can just come for a chat.

Please help us to spread the word. Everyone welcome ... see you soon!

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This is organised by the Action for Rural Communities in Kent. They will come in a mobile pop up café with chairs etc. They will be in the car park in Spratling Street Park, or down on the grass by the play area if the weather is kind. Please come and support them. Everyone welcome

HMRC phone scam

We have received reports of scam phone calls from people claiming to work for HM Revenue and Customs (HMRC).

The caller attempts to trick residents by claiming they owe large amounts of money to HMRC. They insist if the money is not paid, the resident will face court action and the police will be involved.

Please be aware that these calls are NOT being made by HMRC.

Do not disclose any personal information such as bank details or date of birth, no matter who the person claims to be.

Police officer phone scam

We have received reports of a criminal claiming to be a police officer in order to gain personal details from residents.

The criminal claims a fraudulent transaction has happened on the residents bank account and asks for their personal details.

In some cases the resident has been asked to go to their bank to withdraw money from their account to stop further transactions. They are then advised to wait for a further telephone call and a plain clothed police officer will come and collect the money.

Remember: The Police will NEVER ask for cash or personal details.

If you receive a call you are not expecting, be wary. Never disclose any personal information such as bank details to anyone over the telephone, no matter who the caller claims to be.

You can reduce the number of unsolicited sales and marketing calls you receive by registering your telephone number with the Telephone Preference Service. It's a free service and only takes a minute to register

**For advice and to report issues to KCC Trading Standards contact
Citizens Advice consumer service on 03454 04 05 06
Monday to Friday from 9am to 5pm.**